

Reg. No. :

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Question Paper Code : 71052

B.E./B.Tech. DEGREE EXAMINATIONS, NOVEMBER/DECEMBER 2023.

Seventh/Ninth Semester

OBM 752 – HOSPITAL MANAGEMENT

(Common to : Automobile Engineering/ Computer Science and Engineering/
Computer and Communication Engineering/ / Electronics and Communication
Engineering/ / Electronics and Telecommunication Engineering/ Industrial
Engineering / Industrial Engineering and Management/Material Science and
Engineering/ Mechanical Engineering (Sandwich)/Mechatronics Engineering/
Artificial Intelligence and Data Science/Bio Technology/ Biotechnology and
Biochemical Engineering/ Computer Science and Business Systems/
Food Technology/Information Technology/ Pharmaceutical Technology)

(Regulations 2017)

Time : Three hours

Maximum : 100 marks

Answer ALL questions.

PART A — (10 × 2 = 20 marks)

1. Define Hospital Management.
2. Distinguish the working principles of industry and hospital.
3. State the role of HRD manager in hospital.
4. Write the importance of human resource inventory in hospital sector.
5. Classify different methods of training in the hospital.
6. Differentiate appealed policy and imposed policy.
7. Illustrate the functions of medical records in a hospital.
8. Write the importance of support services in a hospital.
9. Write the features of safety rules in hospital.
10. Comment on facilities provided by ISDN in hospital management.

PART B — (5 × 13 = 65 marks)

11. (a) Illustrate the challenges faced by hospital administrators in community care rights and legal issues. (13)
- Or
- (b) Describe the conditions to which the distinction between hospital and industry can be attributed. (13)
12. (a) Elaborate the important information that the human resource inventory will provide and list the area that this inventory will assist. (13)
- Or
- (b) Elaborate the role of Human resource management in hospitals. (13)
13. (a) (i) Discuss the advantages and disadvantages of seniority and merit based promotion. (13)
- (ii) Determine the reasons for the transfer (7+6)
- Or
- (b) Describe the process of implementing and evaluating the training process in HRM and write its benefits and purpose. (7+6)
14. (a) Elaborate in detail the strategies involved in the Central Sterilization Supply Department and discuss its advantages. (13)
- Or
- (b) Explain the importance of good medical records and how those records are maintained in the hospital. (6+4+3)
15. (a) Explain in detail the principles involved in Material Handling. (13)
- Or
- (b) Explain in detail about
- (i) Medical gas alarm system
- (ii) Blood bank Alarm system
- (iii) Code Blue Alarm system (5+4+4)

PART C — (1 × 15 = 15 marks)

16. (a) Discuss about (7+8)
- (i) Closed Television and Closed-Circuit Television
- (ii) Elevator and security Alarm system in hospital.
- Or
- (b) Discuss the purpose, function and importance of Medical Records. (15)